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14 Medi / September 2017

AT Y PWYLLGOR DIWYLLIANT, Y GYMRAEG A CHYFATHREBU TO MEMBERS OF THE CULTURE, WELSH LANGUAGE AND COMMUNICATIONS COMMITTEE

Annwyl Glerc,

Cais am dystiolaeth: Adolygiad Annibynnol o Gymorth ar gyfer Cyhoeddi a Llenyddiaeth yng Nghymru

Mae'n bleser gennyf amgáu ymateb Cyngor Llyfrau Cymru (*The Way Forward*, Gorffennaf 2017) i Ysgrifennydd y Cabinet dros yr Economi a'r Seilwaith yn dilyn prif argymhellion yr Athro Hughes yn ei *Adolygiad o Gymorth ar gyfer Cyhoeddi a Llenyddiaeth yng Nghymru*.

Hefyd yn gynwysedig ceir cyflwyniad byr i'n gwaith, ystadegau allweddol o flwyddyn ariannol 2016/17 a samplau o'n deunyddiau marchnata diweddaraf.

Mae'r Athro M. Wynn Thomas, Cadeirydd y Cyngor Llyfrau a minnau'n edrych ymlaen at gyfarfod â'r Pwyllgor Diwylliant yr wythnos nesaf. Dear Clerk

Evidence to Committee: Independent Review of Support for Publishing and Literature Wales

I am pleased to enclose the Welsh Books Council's response (The Way Forward, July 2017) to the Cabinet Secretary for Economy and Infrastructure following the main recommendations of Professor Hughes's Review of Support for Publishing and Literature in Wales.

Also included is a brief introduction to our work, key statistics from the financial year 2016/17 and samples of the most recent marketing materials.

Professor M Wynn Thomas, Chairman of the Welsh Books Council, and I look forward to meeting with the Culture Committee next week.

HELGARD KRAUSE
Prif Weithredwr / Chief Executive





The Welsh Books Council is the major national body enabled by government funding to underpin the entire publishing industry in Wales, in both languages.

The **Welsh Books Council** was founded in 1961 and is a registered charity funded by Welsh Government. Our established aim and purpose is to serve the publishing sector in Wales in all its different aspects, thereby nurturing Welsh writing talent to allow it to maximise its potential in all its different forms.

Grants and Services

We distribute grants to publishers, run training courses and offer a range of services such as editing, design, distribution, sales, marketing, and bibliographic data management services. We work in close partnership with schools, libraries, booksellers and other third sector organisations with the aim of stimulating interest in books, reading and literature in general. We deliver successful schemes such as the Tir na n-Og Children's Book Awards, World Book Day, Quick Reads, author tours, book quizzes and competitions, often in partnership with the Book Trust, The Reading Agency, CILIP and SCL, and pride ourselves in being an open and collaborative partner.

Personnel

We employ 45 people in our administrative offices and distribution centre, all of whom are fully bilingual. We are proud to count teachers, publishing specialists, academics, published authors, editors, designers, library professionals, booksellers as well as highly skilled administrators, finance and distribution specialists amongst our staff. We frequently benefit from the wide experience and skills of our trustees as well as those of members of our independent panels, Executive Committee and Council; they also ensure robust and effective governance.

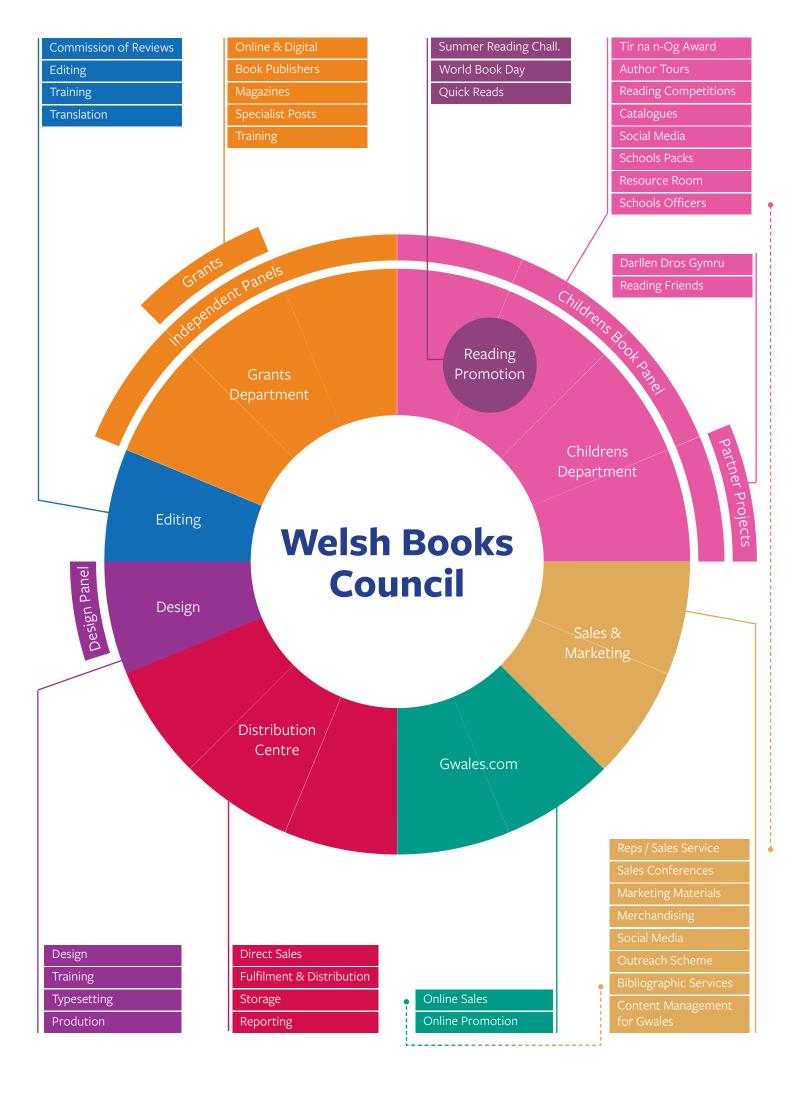
As a national organisation, truly meaningful engagement with our stakeholders lies at the core of our work, and it is this principle which has resulted in a proven track record for over 50 years and which was affirmed most recently

in 2015 by the 'Review of Support for Books from Wales', a report by Martin Rolph for the Culture and Sport Department, 2015.

Response to Professor Medwin Hughes's report Our work is inextricably linked to all aspects of literary endeavour in Wales, and unsurprisingly our Executive Committee and ruling Council warmly endorsed the recommendations of Professor Hughes's review. It is the unanimous view of our Council and Executive Committee that the recommendations

- recognize that the services to be transferred dovetail perfectly with our current programme of provision
- significantly strengthen current provision but also allow several of its present schemes to be adapted to meet constantly developing needs
- will enable us to significantly reinforce the publishing sector we exist to serve
- are supported by many representatives of the sector who have already voiced their very strong support for the recommendations
- indicate that sufficient additional funding will be made available to us to ensure effective implementation of the recommendations
- if fully implemented, would better enable us both to deliver our own strategic plan (Looking Forward) and to fulfil the strategic priorities of Welsh Government (as outlined in Taking Wales Forward 2016–2021; Well-being of Future Generations (Wales) Act 2015).

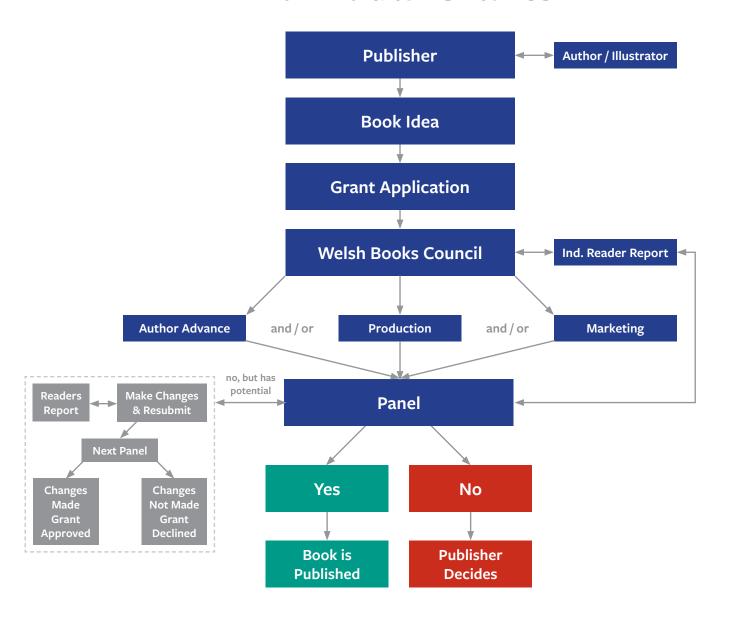
We believe that we are uniquely placed not only to develop a clear and focused strategy for the promotion of publishing and literature in Wales but also, crucially, to implement it successfully. Our role as enabler and dispenser will be applied to all new functions, ensuring maximum impact not only culturally and socially, but also commercially. And our positive response to the recommendations has been echoed throughout the publishing sector in Wales.



Grants Distributed		
£2,299,000		
Welsh	English	
£1,632,550 (71%)	£666,450 (29%)	

	Welsh	English
Publishers Supported	17	14
Posts (Editorial and Marketing)	20	10
Children's Books	123	10
Books for Adults	109	66
Magazines (Printed and Digital)	15	5
Marketing Events	66	22
Digital Journalism	Golwg 360	-

Individual Grants



Design Department

Editorial Department

Publishers Supported	
11	
Number of titles supported	
105	
Internal Publications & Marketing Items	
50+	

Publishers Supported	
13	
Number of titles supported	
147	
Reviews	
183	

Children's Department

World Book Day

Biggest Bookshow author event – 800 pupils Bilingual materials to schools, libraries and colleges

Summer Reading Challenge

Participation – 39,222 / Completed challenge – 22,953 New members – 1,977 / New Reading Hack volunteers – 135

Author Tour

Participation - 1,464 pupils / Sales £3,256

Reading Competitions

Participation - Primary school pupils - 2,570

Childrens' Books catalogues

Welsh titles – 3,316 / English titles –1,123

Schools officers

3 schools officers / 790 consultations / Orders - £380,000

Schools pack

Produced biannually / Primary - 1,358 / Secondary - 222

Resource Room

4,885 titles in Welsh and English

Gwales.com (Information Services)

30,000 titles on gwales.com 22,000 titles available to order

25,000+ users from 170 countries

172,269 order lines through gwales.com during 2016/17

39 Independent Bookshops benefited from the Bookshop Support Scheme on gwales.com 2016/17

Increase of 18.4% of social media followers since January 2017

1,631 e-books available, 353 in Welsh

Sales & Marketing

Grants of £25,976 were distributed to 16 bookshops

Offers exclusive sales and distribution service

3 sales representatives approx 2,300 visits to customers in 2016/2017

Approx. 335 events organised – total sales value of £140,383

18 titles featured in the television adverts on S4C broadcast in November and December 2016 – seen by over 2 million viewers

2,140 shops, schools, libraries received marketing materials such as Llyfrau'r Haf, Summer Reads, Gwledd Nadolig, Festive Reads, Chwedlau Myths and Legends, Hedd Wyn, bespoke Christmas catalogue for Waterstones

Distribution

18,000 parcels per year

Pick Pack Distribute over 650,000 books per year

created 35,000 invoices

98.65% of all orders received dispatched same day

289 staff years industry experience

Over £2m net stock holding

New weekly stock reporting to main publishers

Same day order processing for orders placed by midday and next day fulfilment on trade orders

Position Paper The Way Forward

July 2017



WELSH BOOKS COUNCIL POSITION PAPER THE WAY FORWARD

Executive Summary

- The WBC enthusiastically welcomes this thoroughgoing report's recommendations and such of its findings as relate to its work.
- In doing so, it assumes that sufficient additional funding will be made available to ensure effective implementation of them.
- It recognizes that the services to be transferred to its care dovetail perfectly with its current programme of provision.
- Not only will they significantly strengthen current provision but also allow several of its present schemes to be adapted to meet constantly developing needs.
- They will thereby enable the Council significantly to reinforce the publishing sector it exists to serve.
- In anticipation of this, many representatives of that sector have already expressed their very strong support for the recommendations.
- Full implementation of the report would also better enable the Council both to deliver its own strategic plan (Looking Forward) and to fulfil the strategic priorities of Welsh Government (as outlined in Taking Wales Forward 2016-2021; Well-Being of Future Generations (Wales) Act 2015).
- The core response of the WBC to the Report has already been very warmly endorsed by both its Executive Committee and ruling Council.
- The WBC now looks forward to working with its partners to ensure an efficient and speedy transition of responsibilities

Overview

The Welsh Books Council welcomes in the very warmest terms the findings of the recent Independent Review of Support for Publishing and Literature in Wales and accepts its recommendations in their totality. In doing so, it assumes that sufficient additional funding will be made available to ensure effective implementation of them. It looks forward to working with others to effect the transfer of responsibilities as speedily and efficiently as possible.

The established sole aim and purpose of the WBC is to serve the publishing sector in Wales in all its different aspects so as to enable it to nurture Welsh writing talent and to allow it to maximise its market potential. Particularly significant, in the present context, has been an acceptance by a succession of past Ministers, most notably Jenny Randerson and Alun Pugh, of the WBC's core argument that grants/bursaries to writers are most productive when tied directly to an assessment of the likely market impact and performance of the work that is being financially supported and when combined with mentoring and training opportunities.

For more than two decades the work of the WBC for the publishing industry in Wales has repeatedly been commended in the warmest of possible of terms by a whole series of independent reviews and reports:

- 'Evaluation of the efficiency and effectiveness of the Grant Support Scheme for Welsh Language Publishers', D.R. Thomas and D.N. Martin (Cardiff Business School on behalf of the Welsh Office), 1995.
- 'Review of the Publishing Grant administered by the Welsh Books Council' (Grant Thornton on behalf of the Welsh Language Board), 1999.
- 'Report of the Task and Finish Group on Publishing for [Jenny Randerson AM] The Minister for Culture, Sport and the Welsh Language', chaired by Delyth Evans AM, 2002
- 'Welsh Writing in English' Report for the Culture Welsh Language and Sport Committee, Rosemary Butler AM (Chair), 2004.
- 'Review of Support for Books from Wales', Report by Martin Rolph for the Culture and Sport Department, 2015.

It is extremely doubtful whether any other Welsh body active in the fields of writing, literature and publishing has undergone such sustained scrutiny and emerged with such flying colours. And it is further worth noting that the recommendations in this report are completely consistent with the findings of these previous assessments.

As was to be expected, the examination of the WBC by the panel of this latest review was appropriately testing and rigorous, with a number of challenging issues being raised by panel members in accordance with their particular expertise. However, the Chair and Chief Executive of the Welsh Books Council welcomed the opportunity to respond, believing the occasion provided an excellent opportunity for it to showcase its work and to reflect on how the Books Council's services could be adapted and extended to meet future anticipated needs.

The recommendations of the review have met with enthusiastic support from the Welsh Books Council as not only are they a clear recognition of its distinguished record of service to the publishing industry but also represent an exciting new opportunity for that service to be significantly augmented and strengthened in a number of important respects. They have been equally warmly welcomed by key players right across the publishing sector in Wales excited by the possibilities for development, growth and enhanced performance that they represent.

The recommendations focus on activities that lie at the very core of literary endeavour. These would benefit from WBCs exclusive focus on books and publishing since within the WBC framework they would not face internal competition either from other more cost-intensive if more glamorous art forms or from high-profile performance events with the advantage of being prominently public-facing.

The proposed transfer of functions would also clearly align with the strategic priorities of Welsh Government (as outlined in *Taking Wales Forward* 2016-2021) and its commitment to the *Wellbeing of Future Generations (Wales) Act 2015* and it would also reflect key aspects of WBCs own strategic plan *Looking Forward*. In this context WBC would wholeheartedly embrace a name change which would not only more accurately reflect its present status but also clearly signal the widening of its current remit; the change would also be reflected in a changed mission statement to signal a clear intent to embrace and embed the new responsibilities fully, especially with regards to authors and talent development.

Writers' Bursaries: Developing & promoting talent

The publishing industry is underpinned by the creative output of writers; the careful nurturing of emerging talent and professional development opportunities for more experienced authors are central to ensuring a diverse and engaging content; content suitable for publication in book or magazine form is currently supported through our grants system. However, writing manifests itself in many more diverse forms, such as games, scripts, spoken word and live performance, apps, web content, networks and social media. We believe that Writers' Bursaries play a vital role in developing talent, but that the current bursary system is short of ambition and lacks structure.

Using tried and tested principles currently deployed by the Welsh Books Council we envisage a new bursary function that:

- Is established through consultation with writers and their representative bodies
- Attracts high profile panel members with deep expertise and from diverse backgrounds
- Facilitates and encourages risk-taking by authors and at times publishers which is rarely possible within the present confines of the WBC grant system
- Operates two separate panels to ensure equity in opportunity for both languages
- Has a transparent application process designed not only to facilitate the creative process but also to provide real focus with regard to the aims and outcomes desired by the writer
- Embeds mentoring and training as well as follow up and assessment with access to publishers, editors, agents, marketing and digital experts facilitated
- Enables a suitable partner to re-establish the much missed writers' database
- Is national in outlook, working proactively to attract applications from disadvantaged areas
- Is located in North-East Wales, allowing for a wider geographical presence of WBC

Writers on Tour

Events where authors can engage with readers, other writers and particularly disadvantaged communities or young people are central to widening reach and encouraging participation. The inspiration, especially for young people, gained by meeting an admired author should not be underestimated, nor should the marketing opportunity for books. The WBC grant system is very targeted and specific in the support it currently gives for events; a more culturally focussed activity in the shape of Writers on Tour is a natural extension of our current work and also offers new marketing opportunities for all kinds of content and formats.

We therefore envisage a more joined up and holistic approach to Writers on Tour by:

- Acknowledging that very few writers actually earn a living from their writing and that participation at events needs to be supported at an appropriate level
- Ensuring that books are on sale, through a local bookseller where possible, by encouraging applications to WBC's outreach grant scheme
- Considering Author tours in context and ensuring they form part of a structured development of community engagement by reaching out to existing local organisers

- Considering the diverse demands and interests of different communities and proactively encouraging publishers to collaborate
- Making appropriate provisions for young and emergent writers
- Maximising the international potential through joining up with initiatives from British Council Wales and Wales Arts International

For the potential and ambition of the Writers' Bursaries and Writers on Tour schemes to be fully realised careful consideration will need to be given to the current level of funding, which has decreased over the last few years.

Promoting and awarding the best of Welsh writing

Literary awards are an important recognition of excellence; they provide career development prospects for authors and promotional/commercial opportunities for publishers. Whilst the Wales Book of the Year award has a long and distinguished history, the reduction in prize money, and lack of sense of occasion and resultant visibility, has diminished its importance in the eyes of many in recent years. Whilst literary awards are not central to our core services and in themselves do not offer the same structured intervention possibilities of the grants system we appreciate their relevance in the publishing landscape and not least their national symbolism in showcasing the best of Wales. We envisage a revived Wales Book of the Year by:

- Establishing a working group that includes representatives from publishers, authors booksellers, media, broadcasters, libraries, education sector, and sponsors
- Seeking to establish commercial sponsorship or patronage similar to other prizes (this may not be immediately possible in the first and second year of the prize, so appropriate funding would need to be forthcoming initially)
- Seeking to involve the broadcast media from its inception to ensure coverage and maximum exposure within the English-language media in Wales
- Establishing a robust and transparent selection and judging process with high profile expert judges, ensuring quality and independence
- Considering the current genre categories, formats permitted and how to align with the Tir na n-Og awards, particularly with regard to the category 'Young Adult Fiction'
- Consider the introduction of an award category to recognise achievement for design and illustration in children's publishing, possibly in collaboration with HE institutions
- Developing a cohesive marketing strategy, including international opportunities, by collaborating with other organisations such as Welsh Literature Exchange, Literature Across Frontiers, British Council Wales, Wales Arts International
- Establishing a new "Author of the Year" scheme which will be joined up to Authors on Tour and the activities of the marketing and sales department
- Locating its administration in South-East Wales, allowing for a wider geographical presence of WBC

Provision for children and young people

This particular recommendation is very broad in its reach and would greatly benefit from further discussion with the aim of developing a coherent strategy through collaboration with a number of different stakeholders. We are keen to build on the already existing activities of our dedicated Children's and Reading Promotion department (World Book Day, World Biggest Book Show, Great Summer Reading Challenge, Quick Reads, BookSlam) to further our "Reading for Pleasure" agenda, with a particular focus on disadvantaged regions. Reaching reluctant or non readers especially in the 10-18 age group is a key concern and we envisage increased collaboration with schools, libraries, Urdd Gobaith Cymru, S4C and BBC Cymru/Wales to develop innovative ways to engage young people, akin to already existing partnerships such as Bardd Plant Cymru. The strategic interventions available through the current grants systems with regards to content creation would form part of the strategy as would a complete re-think of the way in which we reach young people through our digital and social media presence.

Conclusion

The Council is confident that the transfer of the functions outlined above would serve to strengthen the sector as a whole and that it is uniquely placed not only to develop a clear and focused strategy for the promotion of publishing and literature in Wales but also, crucially, to implement it successfully. The recommendations for an augmentation of the WBC's programmes and services will be considered in the context of a number of other observations and suggestions in the Review as to possible improvements of our work

Within our senior management team, staff, trustees and panel members we possess a deep and comprehensive understanding of the sector both within Wales and internationally. We have a robust governance structure and our decision making processes are transparent and stand up to scrutiny. We also enjoy an excellent reputation as an open and collaborative partner, experienced at giving equal consideration to the varied priorities of its stakeholders.

We firmly believe in our role as enabler and dispenser and therefore more than two thirds of our funding is awarded to grant recipients, thus cementing our reputation as providing "good value for money" and this is a principle we would wish to adhere to going forward.

Those skills and principles underpinning our current work will be applied to all new functions, ensuring maximum impact not only culturally, but also commercially and socially. The WBC's reading of the Review has been strongly and widely endorsed and supported throughout Wales and is reflected in the numerous public comments and testimonials. They underline the WBC's own recognition that these recommendations dovetail perfectly with its own strategic plan and Welsh Government's strategic priorities.